

Cambridgeshire and Peterborough Clinical Commissioning Group

Our Prospectus

Cambridgeshire and Peterborough CCG is one of the largest Clinical Commissioning Groups (CCG) in the country, responsible for designing and buying health services for around 878,000 people across Cambridgeshire, Peterborough, Hertfordshire and Northamptonshire.

We are responsible for the £854 million budget for the area and are made up of 108 practices and 824 GPs. As a Clinical Commissioning Group doctors and nurses are involved at every level.

As a large CCG we have a federated structure with eight Local Commissioning Groups (LCGs) that sit underneath ensuring that we can deliver quality healthcare services on a local level.

Your Local Commissioning Groups:

- Borderline
- Peterborough
- Cam Health
- CATCH
- Hunts Health
- Hunts Care Partners
- Isle of Ely
- Wisbech

Which local commissioning group do you belong to?

INSERT DIAGRAM WITH LCG NAMES AND PRACTICES UNDERNEATH

Our Priorities:

We work closely with Public Health to ensure that our plans are based on a sound knowledge of the health needs of our local population. We also developed local health information for our Local Commissioning Groups to help develop their local plans.

Some of the key things we found are:

- The population of Cambridgeshire and Peterborough is increasing and growing older
- Lifestyle – for example exercise, whether a person smokes, how much alcohol a person drinks etc. - has an important bearing on the prevention of ill-health and premature death
- People are living longer but the findings showed variations in life expectancy across the CCG

Using this information we have identified three key priorities that we want to concentrate on. These were chosen using information from Public Health and our Health and Well Being Boards:

- Improving care for older people
- Improving End of Life Care
- Tackling inequalities in chronic heart disease

Our Mission

“Empowering our communities to keep healthy and to ensure fair access to good quality healthcare for all those who need it.”

Challenges:

- We have a growing and ageing population with health inequalities
- A financial gap of 26.9 million.

Finance

Cambridgeshire and Peterborough Clinical Commissioning Group has a budget of £854 million to buy health care services across its area.

This includes:

- Hospital services
- Mental health services
- Community services

However, an ever increasing population and the significant financial challenges means that we need to make savings of £26.9m over the next year. Our Local Commissioning Groups have been working with their local partners, such as social care and community services, to identify potential areas to make savings.

NHS Constitution

The NHS Constitution has been developed to protect the enduring principles and values of the NHS. The Constitution also sets out clear expectations about the way both staff and patients should behave.

It is intended to give power to the public, patients and staff by setting out existing legal rights and pledges in one place and in clear and simple language. By knowing and exercising their rights, the public, patients (their carers and families) and staff can help the NHS improve the care it provides.

What you can expect from the NHS:

If your GP refers you for treatment, you can expect to start your consultant-led treatment within a maximum of 18 weeks from referral for non-urgent conditions. If cancer is suspected you can expect to be seen by a cancer specialist within a maximum of two weeks from GP referral where that referral

is urgent. If this is not possible, the NHS has to take all reasonable steps to offer you a range of alternatives.

If your GP refers you to see a consultant you may have a choice of a number of hospitals. You might want to choose a hospital that has better results for your treatment than others, or one near your place of work. Ask your GP for more information.

You can view your personal health records and ask to have any factual inaccuracies corrected. You don't have to give a reason to see them, just ask at your GP surgery and make an appointment to go in.

If you are unhappy with a NHS service and decide to make a complaint, you have the right to have that complaint acknowledged by the organisation receiving it within three working days (this does not include weekends and bank holidays). You also have the right for that complaint to be investigated properly.

The NHS also commits:

- to provide convenient, easy access to services within the waiting times set out in the Handbook to the NHS Constitution;
- to make decisions in a clear and transparent way, so that patients and the public can understand how services are planned and delivered; and
- to make the transition as smooth as possible when you are referred between services, and to put you, your family and carers at the centre of decisions that affect you or them.

Involving You

As a new Clinical Commissioning Group we are committed to involving people and listening to their views on the way we design and buy their health care services. We recognise too that people can expect better health outcomes if they are involved in decisions about their own health care.

We are also developing a structure that ensures that people can be involved in local health services.

Patient Participation Groups

Most GP surgeries now have a patient participation group (PPG) which is a group of patients from the their practice, interested in health and healthcare issues, who want to get involved with and support the running of their local GP practice. To get involved in your PPG ask at your local health centre.

Local Commissioning Group Forums

Each Local Commissioning Group has an overarching patient forum or congress which brings together interested patients from within the Local Commissioning Group to have their say on the future of local healthcare

services. Usually a representative from this forum will attend the LCG Board ensuring that the patient voice is heard.

Patient Reference Group (PRG)

The Patient Reference Group is a group of patients who are a formal sub group of the Cambridgeshire and Peterborough CCG Board. The PRG has a say in any proposals and work that the CCG does before the Board is able to make a decision.

Its focus is on providing an independent view, making sure that the voice of the local population is heard and that opportunities are created and protected for patient and public involvement in the work of the CCG.

Getting Involved

If you want to have more of a say on your local health services you can either respond to our consultations individually (these will be advertised locally and will be available on our website), or you can become more directly involved by contacting our Engagement Team on 01223 725304, or e-mail c&pccengagement@cambridgehire.nhs.uk